

RE: [DNQ##150865##] exabytes.sg 域名注册商又与SGNIC总经理公开触犯 IMDA (Cap 137A) 法律规定!

ycec_lzm@yahoo.../收件箱

I **IMDA INFO (IMDA)** <info@imda.gov.sg>
收件人: Heng Jie Lin <ycec_lzm@yahoo.com.hk>

6/8 下午7:25

Dear Sir/Madam

Thank you for writing to the Infocomm Media Development Authority (IMDA).

Our response time depends on the nature and complexity of the enquiry or feedback. We generally reply to straightforward enquiries and feedback within 3 working days, but may take longer for more complex issues. If your feedback or request requires further study, we will inform you that more time is needed.

Please note that under the Public Sector (Governance) Bill, your data may be shared between public agencies so as to support better service delivery and to resolve your issue(s). We will not share your Personal Data with non-Government entities, except where such entities have been authorised to carry out specific Government services, or we have sought your consent to do so.

For more information on IMDA and the services we provide, please visit our website at <http://www.imda.gov.sg>

Yours sincerely

Note : This is a computer-generated reply. Please do not reply to this email. Our operating hours are: Monday to Thursday, 8.30am to 6pm, and Friday, 8.30am to 5.30pm (except public holidays).



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Case #6596998 - Re: [DNQ##150865##] exabytes.sg 域名注册商又与SGNIC总经理公开触犯 IMDA (Cap 137A) 法律规定! Received

ycec_lzm@yahoo.../收件箱



Domain - Exabytes <domain@exabytes.sg>

收件人: ycec_lzm@yahoo.com.hk

6/8 下午7:26

Dear Zhen-Man, Lin,

We have received your request and the **Case #6596998** has been assigned. Meanwhile, we suggest to use Case #6596998 in any further communication for easier reference.

While resolving your urgent issue is our top priority, each support requests is replied to in the order it comes in. Rest assured that we're doing our very best to attend to your ticket as soon as we can!

*** Kindly note that replying to the support case ID to make enquiries on the status will reset your support request and the ticket queue.*

Thank you for your patience.

Sincerely,

Exabytes.SG - Domains

Case #6596998

Case URL: <https://support.exabytes.sg/support/tickets/6596998>