

Re: Case #6508065 - Invalid Administrative Contact - YCEC.SG

ycec_lzm@yahoo.../寄件箱

**Heng Jie Lin** <ycec_lzm@yahoo.com.hk>

16/7 上午12:53

收件人: Domain - Exabytes <domain@exabytes.sg>

副本: dnq@sgnic.sg, culture.hj@hotmail.com, xiaojun_17@hotmail.com

密件副本: culture.hj@hotmail.com, xiaojun_17@hotmail.com

Hi
Mynn Loo
Exabytes.SG – Domains

As in www.ycec.sg/SG/210228.htm can see, because have the network spy of HK & CP-China already insane excessive to step in SG, so my ycec.sg domain to begin by vodien.com at once insane triple price SG\$240.- for me to use 2years on Feb., 27, 2021 after , and then we.care@en.com.sg to charge my SG\$45.- use one years after the same insane not point to my ycec.sg hosting, so I at once change to pay SG\$48.15 for you!

And because in above my complain, the En Technologies Pte Ltd already to know error but to attempt for avoid refund with indemnification, so them only can to confer for you, as you in SGNIC to update you are a "Temporary Holding Administrator" as www.whois.com/whois/ycec.sg can to see the Expiration Date is 27-Feb-2023 include en.com.sg of the service time, yes or not?

But then SGNIC inform me them have the power to appoint you are only one the administrator, so I at once inform you on May 06, 2021, and the same on April 05, 2021 inform you must at once to open point my ycec.sg, if not, my every day the loss will 1,000,000.- SGD. So you at once to point, I the same to inform you: in ycec.sg those my five big inventions (everyone must to use) just is all Singaporean's entire honor and will be millennium constant, so you must to insist basic principles!

And because my ycec.sg domain of registrant no to change, so you have no right ask me to provide my ID card with a proxy fee, so you must to value your specialty morality!

But now, if SGNIC have to ask you must to change before by your error enroll, because we.care@en.com.sg give me the EPP code is j-u5eUf\$c8f-z-u5 and already inform you on March 10, 2021, so my duty accomplish already, but you must correct to change in SGNIC can not again troublesome for me!

Above the fact will be duplicate copy for SGNIC!

Ycec.sg
Master
2021-7-16

Domain - Exabytes (<domain@exabytes.sg>) 在 2021年7月14日星期三 下午05:07:39 [GMT+8] 寫道:

Dear Mr. Lin,

Greetings!

As per email dated 07 May 2021, we have informed that in order to appoint Exabytes as the domain admin contact, there will be a proxy fee applied and you will need to provide us copy of your Identification Card/ Business Registration certificate for our verification purpose.

In our Proxy policy, we will not act as domain administrative contact if the domain name is owned by a Singaporean or Singapore company. We will also not providing the proxy service to the client that do not provide us the valid identification details as well.

Since you are not able to provide us any identity details, we would appreciate if you could look for other suitable registrar and engage to their service.

The domain EPP Code has been sent to you at ycec_lzm@yahoo.com.hk separately.

Please proceed the domain transfer out from your end.

Your consideration is much appreciated.

Have a great day!

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If you have any enquiries, please do not hesitate to contact us. Thank You!

Best Regards,

Mynn Loo
Exabytes.SG - Domains

Case ID: #6508065

**Refer a friend to Exabytes
and be rewarded up to
S\$100 in cash**

Make A Referral



 exabytes

On Wed, 14 Jul at 3:11 PM , Zhen-Man, Lin <ycec_lzm@yahoo.com.hk> wrote:
Dear
Dnq General Manager:

Before by your Elysa Cheng (Ms) email for me on April 19, 2021, because had the "Temporary Holding Administrator" is not acceptable, so who is my ycec.sg the registrar managing the problem I already at once inform Elysa Cheng (Ms) to agree your appointed a domain company to act the administrative!

Because you already to appointed to administrative, if the Exabytes still not to be updated, please inform domain@exabytes.sg!

And up to now my ycec.sg ID by milesweb.com to point my hosting very normal!

If you have any other a comment, please inform me at once!

Thank you!

Ycec.sg
Master
2021.7.14

DNQ (<dnq@sgnic.sg>) 在 2021年7月13日星期二 下午03:49:31 [GMT+8] 寫道:

Dear Lin Zhen Man (the "Registrant"),

1. We refer to:

- a) Your registration of the .sg domain name "ycec.sg" (the "Domain Name") on 27 February 2019; and
- b) SGNIC's email to you dated 19 April 2021 timed at 5.48 PM.

2. On 18 March 2021, SGNIC was notified by EN Technologies Pte Ltd (whose details are currently reflected as the Administrative Contact for the Domain Name (the "Administrative Contact"), albeit under the incorrect name "Temporary Holding Administrator"), that it no longer wished to act as the Administrative Contact.

3. We further understand that in April and May 2021, Exabytes Network (Singapore) Pte Ltd (the "Registrar") sent e-mails to you requesting updated Administrative Contact details. However, it did not receive the required information from you. In addition, SGNIC has also informed you, by way of e-mail dated 19 April 2021, that the Administrative Contact contains invalid/inaccurate information and needs to be updated to a real organization or individual. Your registration information must remain at all times true, complete, accurate and not misleading.

4. SGNIC received a reply from you. However, the Administrative Contact details for the Domain Name have yet to be updated. As it stands, the registration information for the Domain Name states "Temporary Holding Administrator" as the name of the Administrative Contact. This is an invalid/inaccurate name as it does not refer to a real entity or individual, and it needs to be updated. Furthermore, EN Technologies Pte Ltd, whose details are listed as the contact details of the Administrative Contact, has indicated that it no longer wishes to act as the Administrative Contact for the Domain Name.

5. SGNIC draws your attention to:

- a) Clause 7.3 of the Domain Name Registration Agreement ("DNRA"), which provides that (i) it is solely the Registrant's responsibility to update SGNIC of any changes in Registration Information as and when such changes occur; and furthermore that (ii) SGNIC may request updated Registration Information and that such information shall be provided by the Registrant within 7 days of such request;
- b) Clause 8.1.1. of the DNRA, which states that the Registrant warrants that all Registration Information is and remains at all times true, complete, accurate and not misleading; and
- c) Clause 9.1.1(f) of the DNRA, which provides that SGNIC may, at its sole and absolute discretion, take appropriate action, including immediately deleting or suspending, or cause to be deleted or suspended, a Domain Name Registration in the event that in the sole and absolute determination of SGNIC, the Registrant has breached any of the terms set out in this DNRA and/or Reference Documents (i.e. the Rules of Registration, Acceptable Use Policy for Registrants, WHOIS Policy, Singapore Domain Name Dispute Resolution Policy and Supplemental Rules and Privacy Policy).

6. Having carefully considered and assessed all the relevant facts and circumstances, SGNIC finds that the Registrant has breached clauses 7.3 and 8.1.1 of the DNRA. SGNIC hereby gives notice that the Registrant must, by no later than 20 July 2021, remedy these breaches by providing your Registrar with registration information that is true, complete, accurate and not misleading, such that your Registrar may update the Administrative Contact of the Domain Name "ycec.sg". If you fail to provide the said information by 20 July 2021, the Domain Name registration shall be suspended pursuant to Clause 9.1.1(f) of the DNRA.

7. SGNIC hereby expressly reserves all its rights.

Best regards,
Queh Ser Pheng
General Manager | W: www.sgnic.sg

- SINGAPORE NETWORK INFORMATION CENTRE (SGNIC) PTE LTD
- 10 Pasir Panjang Road, #03-01 Mapletree Business City, Singapore 117438
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- Everything you need to know about .SG domain name is here!
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