Re: Thank You For Your Response - ICANN Global Support Customer Satisfaction Surv ey 2021 [ref:_00D616tJk._5004MgEa2N:ref]

ycec lzm@yahoo..../寄件箱



Heng Jie Lin <ycec_lzm@yahoo.com.hk>

收件人: ICANN Global Support <globalsupport@icann.org>, herb.waye@icann.org 副本: culture.hj@hotmail.com, xiaojun_17@hotmail.com, linhengjie@rocketmail.com, utemp21@gmail.com, ycec_lzm@qq.com

29/3 下午8:54

Dear Globalsupport Tammy Yeow,

Please to see www.ycec.pk/911/icann.htm because your Complaint team of Case Number 01011578 lawless to give shelter to Network Solutions, LLC, so I must Complaint to your Ombudsman Mr. Waye!

But your reply meaningless, so please inform Mr. Waye who must reply for me, you Complaint Team what time can to order Network Solutions, LLC to change point to ns111.webhosting.sg of my a new hosting ID in first?

Very urgent!

Ycec.com Master

2021-3-29 HKpm0850

ICANN Global Support (<globalsupport@icann.org>) 在 2021年3月29日星期一 下午03:27:41 [GMT+8] 寫道:

Dear Heng Jie Lin,

Thank you for your reply.

We apologize for the inconvenience.

Please note that your compliance case (reference 01011578) is still in process at the moment. If you would like to know the status of your case, you need to respond to our compliance's email or to their case notification email and our compliance team will get back to you.

If you have not found their email in your inbox, please check your spam or junk mailbox as well. Otherwise, please email compliance@icann.org directly. Please remember to include your case reference in your reply.

I hope this is helping you.

Regards, Tammy Yeow

--- Original Message

From: Heng Jie Lin [ycec_lzm@yahoo.com.hk]

Sent: 3/29/2021 12:45 PM

To: globalsupport@icann.org; herb.waye@icann.org

 $\textbf{Cc:}\ \ \text{xiaojun_17@hotmail.com;}\ \ linhengjie@rocketmail.com;\ culture.hj@hotmail.com;\ utemp21@gmail.com;\ ycec_lzm@qq.com$

Subject: Re: Thank You For Your Response - ICANN Global Support Customer Satisfaction Survey 2021 [ref:_00D616tJk._5004MgEa2N:ref]

Dear

Globalsupport,

Above my email to ICANN's Ombudsman Mr. Waye on March 23, 2021, thanks your understand, today in global catastrophe of medicine fraud of COVID-19 that source just true at here and only had my fourth medicine invention of "Lung-Airstreams Epidemic Prevention Law" to unfold in my ycec.com only can to save life in global!

But up today my Complaint Case Number 01011578 still have not any result, so you must to order Network Solutions, LLC to change point to ns111.webhosting.sg of my a new hosting ID in first, if not, it will became a scandal in history!

Very urgent!

Ycec.com

Master

2021-3-29 HKam1244

ICANN Global Support (<globalsupport@icann.org>) 在 2021年3月25日星期四 上午10:59:48 [GMT+8] 寫道:

Dear Heng Jie Lin,

We would like to thank you for providing valuable feedback to us in our Customer Satisfaction Survey.

The comments you provided are important to us. We will review the operational processes that impacted your case, and make adjustments as necessary. We work to continue improving and defining new services based on customer feedback such as yours.

Your comments help ICANN to enhance its services continuously.

Thank you again for your participation. If you have any questions or comments, please do not hesitate to contact us at globalsupport@icann.org

Sincerely.

Tammy Yeow

Re: Thank You For Your Response - ICANN Global Support Customer Satisfaction Survey 2021 [ref:_00D616tJk_5004MgEa2N:ref] - Yahoo Mail 2021/3/29

Lead Global Support Analyst ICANN Global Support Team

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