



ICANN Contractual Compliance

## 

----- Original Message -----

From: Heng Jie Lin [ycec\_lzm@yahoo.com.hk]

Sent: 3/2/2021 12:57 AM

To: compliance-cases@icann.org

**Cc:** xiaojun\_17@hotmail.com; linhengjie@rocketmail.com; culture.hj@hotmail.com;

utemp21@gmail.com; ycec\_lzm@qq.com

Subject: Re: Case Number 01011578 - Additional information for complaint re: Transfer -

www.ycec.com (1 Domain) [ ref:\_00D616tJk.\_5004MgF3Bg:ref ]

Dear

Sincerely

Compliance team:

Because by your ICANN Complaints Office to guide and inform me if I have to give the complaint number after you have regulations to review and within 5 business days reply for me, so I at once to complaints for you with to give my complaint number is 01011578 on 2021.2.17.

Detailed description of three problem, below:

- ${\bf 1.}\ {\bf Network\ Solutions\ Limit\ to\ change\ ycec.com\ DNA\ point\ to\ other\ hosting\ ID;}$
- 2. Network Solutions refuse give me the Epp code or Auth Code to transfer my ycec.com domain;
- 3. Network Solutions to authorize uniregistry.com to sale my ycec.com domain;

At the same time I still have to provide the key evidence in your complaint forms, the title is 210205.pdf or can to see at www.ycec.com/911/210205.pdf or ycec.pk, above three complaints problem it already can not to deny, so you can very easy to review!

But it was very regret is to exceed 10 business days after I still can not to receive by your review to reply for me, and the Network Solutions still insane unrestrained to refuse my power to change ycec.com DNA point to ns111.webhosting.sg & ns112.webhosting.sg and again complaints for you on 2021.02.26 with a attachments or www.ycec.com/911/210226.pdf or ycec.pk can to witness, and after by your inform me already to added a note in my this 01011578 complaint case, so I at once to remind you have the power to order Network Solutions respond my complaint on time limit of two days and after inform me, but you have not!

Above just is you still can not to handle the detailed description of 01011578 case, but behind you by email inform me because now my <code>[domain</code> name ycec.com appears to be active and resolves to the intended website. <code>]</code> or by www.whois.com/whois/ycec.com can to see now still point to ns59.wssdns.net & ns60.wssdns.net not new to change of ns111.webhosting.sg & ns112.webhosting.sg, so Network Solutions to tort the guilt proof further can not to deny!

Because above three complaints problem already can not to deny by Network Solutions before only

前往

by you suddenly have a sweet words to shelter just can to end this complaint case! Therefore, to same before my remind, please at once to order Network Solutions respond my complaint before time limit of two day and this is your statute duty, very urgent! Thank you!

ycec.com master 2021-3-02pm0458

ICANN Contractual Compliance (<compliance-cases@icann.org>) 在 2021年3月1日星期一 下午 04:02:50 [GMT+8] 寫道:

Dear Lin Zhen-Man,

Thank you for submitting a complaint to ICANN.

ICANN notes that currently the reported domain name yeec.com appears to be active and resolves to the intended website

Additionally, please note that ICANN's authority is purely contractual, and limited to the Registrar Accreditation Agreement (RAA) (see https://www.icann.org/resources/pages/registrars/registrars-en ), the Registry Agreements (RA) (see http://www.icann.org/en/about/agreements/registries ), and ICANN's Consensus Policies. ICANN does not have contractual authority to address any customer-service related matters (e.g. changing or updating DNS settings) that fall outside of the RAA, RA and ICANN's Consensus Policies. Further, please note that ICANN has no authority to compel registrars to take specific actions with regard to domain names.

However, if you have reasons to believe that an ICANN-accredited registrar failed to comply with its obligations under the RAA or ICANN's consensus policies, please provide ICANN the following before 8 Mar 2021:

- 1. Please provide a detailed explanation regarding the alleged violation, including supporting evidence.
- 2. Please provide copies of any and all communications you have had with the registrar (and reseller, if applicable) regarding the alleged violation, so that ICANN can determine whether your concerns can be addressed under the Registrar Accreditation Agreement (RAA) and ICANN's Consensus Policies.

Please send the information and records requested above via reply email (no more than 20 MB total) and do not change the email subject heading. Please provide any records as attachments in .CSV, .PDF, .DOC(X), .XLS, .XLS(X) or .TXT formats.

If we do not hear from you by 8 Mar 2021, ICANN Contractual Compliance will close this case.

Sincerely.

ICANN Contractual Compliance Original Complaint

REPORTED REGISTRAR: Network Solutions, LLC

REPORTED RESELLER:

REGARDING THE AUTHORIZATION CODE

lasked the registrar to provide me the auth-code, but it was not sent within the 5 days following my request.

REGARDING THE LOCK STATUS

I asked the registrar to unlock it, but the domain was not unlocked, nor did I receive means to unlock it myself.

## DESCRIPTION

- 1. Network Solution limit to change yeec.com DNA point to other hosting ID?
- 2. Network Solution refuse give me the Epp Code or Auth Code to transfer my yeec.com domain?
- 3. Network Solution tort to authorize uniregistry.com to sale my ycec.com domain.

Thread ID: ref: 00D616tJk. 5004MqF3Bq:ref

Include the text above in replies to this email. Thank you.

删除 濫發郵件 操作 套用