

Case Number 01011578 - Additional information for complaint re: Transfer - www.ycec.com (1 Domain) [ref:_00D616tJk_5004MgF3Bg:ref]

ycec_lzm@yahoo.... / 收件箱

 **ICANN Contractual Compliance** <compliance-cases@icann.org>
收件人: ycec_lzm@yahoo.com.hk <ycec_lzm@yahoo.com.hk>

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Dear Lin Zhen-Man,

Thank you for submitting a complaint to ICANN.

ICANN notes that currently the reported domain name ycec.com appears to be active and resolves to the intended website.

Additionally, please note that ICANN's authority is purely contractual, and limited to the Registrar Accreditation Agreement (RAA) (see <https://www.icann.org/resources/pages/registrars/registrars-en>), the Registry Agreements (RA) (see <http://www.icann.org/en/about/agreements/registries>), and ICANN's Consensus Policies. ICANN does not have contractual authority to address any customer-service related matters (e.g. changing or updating DNS settings) that fall outside of the RAA, RA and ICANN's Consensus Policies. Further, please note that ICANN has no authority to compel registrars to take specific actions with regard to domain names.

However, if you have reasons to believe that an ICANN-accredited registrar failed to comply with its obligations under the RAA or ICANN's consensus policies, please provide ICANN the following before 8 Mar 2021:

1. Please provide a detailed explanation regarding the alleged violation, including supporting evidence.
2. Please provide copies of any and all communications you have had with the registrar (and reseller, if applicable) regarding the alleged violation, so that ICANN can determine whether your concerns can be addressed under the Registrar Accreditation Agreement (RAA) and ICANN's Consensus Policies.

Please send the information and records requested above via reply email (no more than 20 MB total) and do not change the email subject heading. Please provide any records as attachments in .CSV, .PDF, .DOC(X), .XLS, .XLS(X) or .TXT formats.

If we do not hear from you by 8 Mar 2021, ICANN Contractual Compliance will close this case.

Sincerely,

ICANN Contractual Compliance

Original Complaint

REPORTED REGISTRAR : Network Solutions, LLC

REPORTED RESELLER :

REGARDING THE AUTHORIZATION CODE

I asked the registrar to provide me the auth-code, but it was not sent within the 5 days following my request.

REGARDING THE LOCK STATUS

I asked the registrar to unlock it, but the domain was not unlocked, nor did I receive means to unlock it myself.

DESCRIPTION
1. Network Solution limit to change ycec.com DNA point to other hosting ID?
2. Network Solution refuse give me the Epp Code or Auth Code to transfer my ycec.com domain?
3. Network Solution tort to authorize uniregistry.com to sale my ycec.com domain.
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Include the text above in replies to this email. Thank you.

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