Re: [Ext] About 01011578 of complaint number up today still not to receive any hand le notify.

ycec_lzm@yahoo..../收件箱



Herb Waye <herb.waye@icann.org> 收件人: Heng Jie Lin <ycec_lzm@yahoo.com.hk> 副本: ombudsman < ombudsman@icann.org >

27/2 上午12:18

Hello

Unfortunately, your request does not fall under my jurisdiction as ICANN Ombudsman.

https://www.icann.org/resources/pages/governance/bylaws-en/#article5

There is a department at ICANN that may be able to assist you, the ICANN Contractual Compliance Department. There is quite a bit of self-help information on their web site and if you cannot find the information you need you can also file a complaint.

https://www.icann.org/resources/pages/compliance-2012-02-25-en

https://www.icann.org/compliance/complaint

You may also request assistance with ICANN Global Support though they are more of a technical service:

https://www.icann.org/resources/pages/customer-support-2015-06-22-en

I welcome all feedback; please let me know if this has been of assistance to you, or if you have further questions, by contacting ombudsman@icann.org

Regards, Herb

Herb Waye ICANN Ombudsman

https://www.icann.org/ombudsman

https://www.facebook.com/ICANNOmbudsman

Twitter: @IcannOmbudsman

ICANN Expected Standards of Behavior:

https://www.icann.org/en/system/files/files/expected-standards-15sep16-en.pdf

Community Anti-Harassment Policy

https://www.icann.org/resources/pages/community-anti-harassment-policy-2017-03-24-en

Confidentiality

All matters brought before the Ombudsman shall be treated as confidential. The Ombudsman shall also take all reasonable steps necessary to preserve the privacy of and to avoid harm to, those parties not involved in the complaint being investigated by the Ombudsman. The Ombudsman shall only make inquiries about, or advise staff or Board members of the existence and identity of, a complainant in order to further the resolution of the complaint. The Ombudsman shall take all reasonable steps necessary to ensure that if staff and Board members are made aware of the existence and identity of a complainant, they agree to maintain the confidential nature of such information, except as necessary to further the resolution of a complaint

On 2/25/21, 12:49 PM, "Heng Jie Lin" < vcec lzm@yahoo.com.hk wrote:



About my 01011578 of complaint number that has been assigned by you on 2021-2-17, so up today still not to receive any handle notify.

But my complaint of the Network Solution still to tort very indulgent!

So please to see the attachments, that is my complaint in Network Solutions - Ticket: [tkt:21891218] to come and go the record it was very clear, because my ycec.com domain account in hand of Network Solutions, so them by a tort to install already to break off my ycec.com domain can point to ns111.webhosting.sg & ns112.webhosting.sg can not to complete and still to point to ns59.wssdns.net & ns60.wssdns.net of it will to close ycec.com hosting the supply, so I only to intercede for Network Solutions must at once help me to Edit change point to ns111.webhosting.sg & ns112.webhosting.sg, if not, my loss will to exceed \$1,000,000.-USD same before I already to inform you email on 2021-2-14.

But still to tell not by buildersupport@networksolutions.com after still to cheat for me [please contact your current hosting provider for them to update it for you.], so the Network Solutions already become network big swindler long to sit in you globalsupport a thigh of ICANN this scandal must at once to lift, yes or not?!

Therefore, please by this email & attachments to add proof for your routines to judge at once inform me!

Thank you! ycec.com master 2021-2-26 am0152