

Re: [SUPPORT #RGM-951-52880]: Re: Your QualityHostOnline Order

ycec_lzm@yahoo.... / 寄件箱

**Heng Jie Lin** <ycec_lzm@yahoo.com.hk>

收件人: QualityHostOnline Support <support@qualityhostonline.com>

17/7/2020 下午4:30

Hi
Support,
In the routines, all the head page is the "index.html" file, why can to change rename the "index.php5" to "index.php5.ck_bkp"?

And how to set up the "index.php5" or "index.php5.ck_bkp" I was not clear!

Therefore, please give me "Temporary Webpage" already to show it was very momentous now!

Urgant!

Thank you!
Ycec.sg
Master
2020-7-17

QualityHostOnline Support (<support@qualityhostonline.com>) 在 2020年7月17日星期五 上午11:41:33 [GMT+8] 寫道:

Hello Heng Jie,

There was a file "index.php5" in your "public_html" directory which was loading instead of the "index.html" file.

I have renamed the "index.php5" to "index.php5.ck_bkp". The website seems to be loading fine now directly from the URL <https://ycec.sg/>

Please check this now and let us know if you need any further assistance.

Kind Regards,

Jack J
Customer Support

Quality Host Online
Where Quality Matters
www.qualityhostonline.com

If we can provide you with any further assistance, please do not hesitate to contact us.

How did I do? If I did not resolve this issue to your satisfaction, please report this ticket to my manager. Simply forward this email to our Quality Assurance Department at ga@qualityhostonline.com

Ticket Details

Ticket ID: RGM-951-52880
Department: Sales & Billing
Type: Issue
Status: Awaiting Reply
Priority: Medium

Helpdesk: <https://www.qualityhostonline.com/support/index.php?>